

COVID-19 or the Novel Coronavirus

What the Bank is doing:

Providing necessary services to our customers is our highest priority. The Bank is closely monitoring the situation and its potential impact on our customers and our operations. The Bank does have plans in place to continue serving our customers should the situation worsen. The Bank has a Business Continuity plan in place which includes a pandemic plan for situations such as we are now experiencing.

Bank employees have been trained to have an increased awareness of proper hygiene. This entails increased use of disinfectant wipes to ensure work areas are clean. We have ensured our employees are safe and healthy with ongoing health and safety education.

Our management team is closely monitoring reports on a daily basis from the CDC and World Health Organization, as well as other agencies to align our actions with health authority recommendations.

Many of our products and services are digitally based, so you can access our services online 24/7.

As an alternative to coming into the Bank, you can utilize the drive-up window, the night drop, and the ATMs.

Be assured we are here for you. Please feel free to reach out to us if you have any questions or concerns.

What you can do:

Stay connected 24/7 with mobile and online banking. If you have not already done so, please consider signing up for mobile banking and online banking. This will give you the flexibility of meeting your banking needs without the need of coming into the bank.

Beware of scams: Look out for suspicious email and text messages, medical supply scams, and fraudulent donation sites that may impersonate a company, charity, or government agency. The intent is to convince you to share sensitive information such as usernames and passwords, make purchases or donations on spoof websites, or download malware onto your device by opening a malicious attachment. Nevada Bank and Trust will never ask you for your personal information or log in credentials in an email or text message. If you receive a suspicious email or text message, don't respond, click on any links, or open attachments. Verify the authenticity of any website before making a purchase or donation.

If you are coughing, sneezing, have a fever or body aches, or are showing any signs of being sick, **PLEASE** do not come into the bank. We have drive-up, mobile or online banking, ATM or you may call the bank to transfer money or speak to an employee.